



**Marquette  
Bancshares, Inc.**

400 Southpoint Center  
1650 West 82nd Street  
P.O. Box 1000  
Minneapolis, MN 55480-1000  
August 11, 1999

Jeff Davidson  
Breathing Space Institute

Dear Jeff:

I attended the "Managing Pace with Grace" presentation at the MMGMA conference. Unfortunately I was not able to stay for the Friday session because that looked great also.

My feedback for you is that I found this session "Inspiring". I have referred to your Mega-realities so many times since the conference. When I returned home (and to the office), I tossed out so much paper and excess "things" that I already feel lighter and caught up. I found the material presented well organized, concise and relevant. Your "cheat sheet" card is on my computer to remind me whether or not this information is really worth printing out. The section on completions also hit home for me with excellent examples. Your delivery and presentation style was excellent. You held that audience in your hands at a very difficult time of the day. I can not think of any way to improve this session.

Thank you for a fabulous training!!!

Sincerely,

Mary Rose Iten  
Director of Training and Development